



From the inventory of parts to the dispatching of technicians, the EnergyElite Service Module aids in high quality and cost effective deployment of dispatching, installation, billing, customer service, financial analysis and market reporting.

Service Features

- ◆ User-defined problem codes and work performed
- ◆ Automatic event scheduling for cleanings and user-defined special services
- ◆ Unlimited history detailing labor, parts used, contracts, invoices, trip charges, ect...
- ◆ Real time work order status with historical analysis
- ◆ Multiple units per service location
- ◆ Multiple contracts/agreements per service location
- ◆ Automatic contract renewal and pre-renewal review
- ◆ Alternate bill-to capability between landlord and tenant
- ◆ Parts inventory by warehouse or van by part number and manufacturer
- ◆ Service and installation materials list
- ◆ Reprinting or viewing of previous work orders and billings
- ◆ Customized invoices
- ◆ Flexible costing and customer pricing
- ◆ Complete integration with the **EnergyElite** General Ledger and Payroll
- ◆ Unlimited service locations and service units per customer

The EnergyElite Service Module empowers the user with the opportunity to track mission critical information while providing the flexibility to manage the service business for what best fits the company and its customer's needs.

Developed with you in mind for ultimate flexibility



The Innovative Solutions Group
Structured Management Systems, Inc.

3603 Mayland Court
Richmond, VA 23233
(804) 270-5501

sales@smsgroup.com

